

The way we manage our procurement and supply chain is increasingly important to our profitability, reputation and corporate responsibility objectives.

We recognise that good procurement practice can directly enhance our business performance - securing best value goods or services, up skilling our people and embedding favourable commercial and contractual terms.

MITIE is committed to conducting its procurement activities in a manner that:

- Establishes partnerships with our suppliers - focussing on supply development and relationship management within an environment of a performance management culture;
- Meets the highest ethical standards and is compliant with relevant legislation, best practice and MITIE policies;
- Maximises and controls our spending power by aggregating demand and establishing Group-wide contracts or framework agreements where appropriate;
- Promotes and drives the use of MITIE businesses, internal service provision and Group framework contracts;
- Demonstrably delivers best value in terms of quality, price and specification of products and services to both internal and external customers, through transparent commercial relationships;
- Drives competency in the supply chain through a continual evolution of how we work, what tools we work with and those behaviours we wish to demonstrate in working with stakeholders and suppliers;
- Upholds and applies MITIE's Ethical Business Practice policy in conjunction with the corporate CR agenda delivering continued improvement across our end to end supply chain, based on a foundation of trust and co-operation;
- Gives individuals the tools to optimally perform and develop their own skills, learning and professional recognition;
- Source from a sustainable supply base that mirrors MITIE's culture around health, safety, and environmental drivers;

This policy is owned by the Head of Procurement for MITIE who is responsible for its implementation and review. Where MITIE is undertaking procurement activity on behalf of customers it is still important that the principles of this policy are adopted and followed



Roger Goodman
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MITIE Group PLC

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